

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law

Eastern Connecticut Hematology & Oncology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)) Eastern Connecticut Hematology & Oncology does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Eastern Connecticut Hematology & Oncology:

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Rebecca Moore, Compliance Coordinator.

If you believe that Eastern Connecticut Hematology & Oncology has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Rebecca Moore, Compliance Coordinator is available to help you.

Rebecca Moore, Compliance Coordinator

Mailing address: 330 Washington Street, Suite 220, Norwich, CT 06360

Phone: 1-860-886-8362, ext 249, *Fax:* 1-860-886-9262

Email: RMoore@echoct.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building, Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at hhs.gov/ocr/office/file/index.html. This notice is available at Eastern Connecticut Hematology and Oncology's website: echoassociates.org

